



## PATIENT RIGHTS AND RESPONSIBILITIES

- 1.) You have a right to timely, high-quality treatment.
- 2.) You have a right to have all questions concerning your treatment answered honestly.
- 3.) You have a right to be treated with respect at all times.
- 4.) You have a right to be referred to another facility if your care is beyond the expertise of the staff at Rainbow Rehab, LLC.
- 5.) As the patient, it is your responsibility to work with the therapist in setting reasonable goals, which will lead to improved health.
- 6.) As the patient, it is your responsibility to keep your appointments. Continuity of care is a major factor in the promotion of necessary healing. It is your responsibility to call and cancel any appointment you will not be able to keep. If you do not keep your appointment and do not call, you will be charged a \$25.00 “no show” fee.
- 7.) As the patient, it is your responsibility to be on time for your appointments. If you do not arrive on time for your appointment, the therapist might not be able to provide a full treatment session as determined by their schedule.
- 8.) Your participation in your therapy is necessary for any improvement in your health. The therapist will inform you how you can help yourself.
- 9.) As the patient, it is your responsibility to follow home exercise and/or treatment programs that are given to you. If you have any questions about the home program or have difficulty doing the home program, it is your responsibility to discuss these issues with the therapist.
- 10.) If you experience any changes in your physical or mental status, it is your responsibility to inform the therapist. Any change could impact your care and progress in therapy.
- 11.) You are responsible for all fees incurred at Rainbow Rehab, LLC for your treatment. It is your responsibility to provide Rainbow Rehab, LLC with all of your insurance information and any changes that take place in your insurance coverage during the course of treatment. The office manager will assist you in understanding your particular insurance plan. The office manager is available between the hours of 9:00 a.m. and 5:00 p.m., Monday through Friday.